

Press release

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Salt ranked number one among Swiss mobile phone support hotlines

Salt's mobile support hotline ranked first in a test conducted by the German magazine "connect".

The test evaluated the quality of the statements, the accessibility, the waiting time, the costs and the friendliness. Of the three Swiss providers tested (Salt, Sunrise and Swisscom), Salt scored best overall. In summer 2018, Salt had already been on top in the broadband providers support hotlines "connect"-test.



Pascal Grieder, CEO at Salt commented the test results: *"I am very pleased that our efforts to continuously improve our customer service are bearing fruit. After refreshing our mobile portfolio just a few weeks ago and launching the first affordable World proposition, the "connect" tests in recent months reconfirm that Salt provides both a world-class network, as well as market-leading service quality – we truly deliver the best value for money on the Swiss market."*

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About Salt: Salt is a Swiss telecommunications provider which owns and operates an extensive, high-quality mobile telecommunications network infrastructure. Thanks to its ultrafast broadband solution called Salt Fiber, Salt provides a unique triple play service, which for the first time in Switzerland takes full advantage of the optical fiber technology by means of symmetrical data transmission rates of up to 10 Gbit/s. Salt Fiber can be combined in a gainful way with Salt's powerful Plus flat rate subscriptions - a revolutionary and straight forward portfolio.

Salt in figures: 1,236,000 postpaid customers (as of 31.12.2018), 100 Salt Stores and 4G coverage of 98% of Switzerland's population.