

Salt.

PRICE AND PRODUCT INFORMATION

SALT Gigabox

January 2021

The services are always subject to availability at the address of your mobile network connection.

Check on fiber.salt.ch if our services are available at your address.

<p>Price</p>	<p>CHF 49.95 / month</p> <p>CHF 39.95 / month for all Salt customers with an active <i>Plus Swiss, Plus Swiss & International, Plus Europe, Plus World, Plus Senior Swiss, Plus Senior Europe, Salt Swiss, Salt Swiss Flat, Salt Swiss Young, Salt Europe, Salt Europe Young, Salt World, Plus Young Swiss, Plus Young Europe, Smart Swiss, Swiss XXL, Europe 1GB, Major All in, Major International Europe, Major Light World, Major Roam World, Major Roaming Europe, Major Roaming Europe 50GB, Major Roaming World v2, Major Swiss, Das Abo International, Das Abo Swiss</i> subscription provided during the order without any payment default.</p>
<p>Product information</p>	<p>Internet:</p> <ul style="list-style-type: none"> ▪ Ultra-high-speed Internet access with up to 1 Gbit/s downlink over the 5G network and up to 400 Mbit/sec over the 4G network. ▪ Functionalities: WiFi/Router <p>TV:</p> <ul style="list-style-type: none"> ▪ More than 220 TV channels included according to the list provided at fiber.salt.ch/tv/channels ▪ You can choose between the German speaking TV package with 30 additional TV channels for the entire family or the French speaking TV package with 35 additional TV channels and access to the myCanal application ▪ Access to video on demand (VOD) services and further service packages and options charged additionally <p>Advanced Smart TV functionalities (availability in accordance with legal and technical restrictions of each channel):</p> <ul style="list-style-type: none"> ▪ Cloud-based recording of up to 500 movies and broadcasts ▪ Replay function (7 days) ▪ Pause/play function ▪ Multi-box/multiple screen viewing function for up to 5 signals from TV boxes, PC, iOS and Android Mobile
<p>Salt Gigabox</p>	<p>The Salt Gigabox is provided to the customer (remains property of Salt):</p> <ul style="list-style-type: none"> ▪ Salt Gigabox and accessories: <ul style="list-style-type: none"> ○ 4G/5G CPE (outdoor antenna) ○ Power adaptor, electric cable and 10 meter network cable

	<ul style="list-style-type: none"> ○ WiFi router with power cable and 1 meter network cable ○ Installation guide in 4 languages
TV Box	<p>The Apple TV 4K Box is included in the offer, if ordered during the initial ordering process</p> <p>If you terminate the contract within the first twelve (12) months, you must return the Apple TV 4K box or pay a fee of CHF 99.95</p> <p>The number of parallel streams viewed on TV Boxes, PC, iOS and Android Mobile could be limited depending on the TV channel</p>
Term of contract, termination and termination fees	<p>No minimum period</p> <p>Contracts can be terminated with 60 days' notice at the end of each calendar month.</p> <p>Termination fees apply: Maximum amount of CHF 198.- in case of termination during the first month. Thereafter termination fee decreases by CHF 6.- per month. No termination fees are due after 33 months</p>
Activation fee	<p>CHF 1.- for the activation of the Internet line CHF 98.95 for the activation of the TV service</p>
Moving	<p>In case of a move and depending on the availability of the services at your new address, an activation fee of CHF 49.95 will be charged. In case the services are not available at your new address, the termination fees apply.</p>
Activation delay	<p>Approximately 24 hours</p>
Return of equipment	<p>In case of termination, you must return the equipment undamaged to Salt no later than thirty (30) days after the end of the term.</p> <p>If you fail to return the equipment, cables and accessories or return damaged equipment, cables and accessories you must pay a compensation of CHF 299.- for the 4G/5G CPE Antenna, CHF 99.- for the Wi-Fi router, CHF 10.- for packaging and per cable and CHF 10.- for the power adaptor.</p>
Access technology	<p>Salt 4G+ and 5G mobile network</p>

Estimated data transmission rate	Up to 1 Gbit/s downlink over the 5G network and up to 400 Mbit/s downlink over the 4G+ network
Customer Care	Online support: fiber.salt.ch/support or helpline at 0800 700 500

Other fees:

Paper bill	CHF 2.95 per invoice																										
Reminder fees	CHF 30.- for the first payment reminder and up to CHF 75 for each subsequent reminder																										
Suspension fees	CHF 50.- per Salt customer account																										
Payment fees with ISR at Post Office	CHF 4.45 per payment ISR at Post Office counter																										
Payment fees at Salt Store	CHF 5.95 per payment at Salt Store																										
Change of owner fee	CHF 49.95, charged one time on the first Salt Home invoice																										
Processing fees – collection agency	<p>Processing fees after the debt has been remitted to the collection agency (at the earliest from the 70th day following the invoice date), depending on the amount of the debt:</p> <table border="1"> <thead> <tr> <th>Amount of the debt in CHF</th> <th>Processing fees in CHF</th> </tr> </thead> <tbody> <tr> <td>1.- up to 20.-</td> <td>50.-</td> </tr> <tr> <td>21.- up to 50.-</td> <td>70.-</td> </tr> <tr> <td>51.- up to 100.-</td> <td>100.-</td> </tr> <tr> <td>101.- up to 150.-</td> <td>120.-</td> </tr> <tr> <td>151.- up to 250.-</td> <td>149.-</td> </tr> <tr> <td>251.- up to 500.-</td> <td>195.-</td> </tr> <tr> <td>501.- up to 1'500.-</td> <td>308.-</td> </tr> <tr> <td>1'501.- up to 3'000.-</td> <td>448.-</td> </tr> <tr> <td>3'001.- up to 10'000.-</td> <td>1'100.-</td> </tr> <tr> <td>10'001.- up to 20'000.-</td> <td>1'510.-</td> </tr> <tr> <td>20'001.- up to 50'000.-</td> <td>2'658.-</td> </tr> <tr> <td>From 50'000.-</td> <td>6% of the amount of the debt</td> </tr> </tbody> </table>	Amount of the debt in CHF	Processing fees in CHF	1.- up to 20.-	50.-	21.- up to 50.-	70.-	51.- up to 100.-	100.-	101.- up to 150.-	120.-	151.- up to 250.-	149.-	251.- up to 500.-	195.-	501.- up to 1'500.-	308.-	1'501.- up to 3'000.-	448.-	3'001.- up to 10'000.-	1'100.-	10'001.- up to 20'000.-	1'510.-	20'001.- up to 50'000.-	2'658.-	From 50'000.-	6% of the amount of the debt
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