

SALT CARE- INSURANCE INFORMATION

SCOPE OF INSURANCE COVER

Risks covered	Damages of your insured device, e.g. breakage due to drop or falling down, water damage, as well as fraudulent use of your SIM card after a theft
Sum insured	✓ Device damage: Unlimited✓ Fraudulent use: maximum CHF 3'000 per claim
Devices insured	Registered mobile phone or tablet at purchase or later registration at our insurance partner
Insured events	Maximum 2 within 12 months
Exclusions	Exclusions are listed in item 11 of the GCI, such as warranty damages, intentional and gross negligence, wear & tear

PRICE, PAYMENT AND ADDITIONAL SERVICES

Price per month	CHF 14.95
Payment	Monthly with the Salt bill
Free-of-charge services	Lost & found service: We help you find your lost devices through lost & found offices

CONTRACT PERIOD & CLAIM OBLIGATIONS

Contract start	Start date according to insurance confirmation (date of conclusion of insurance contract)
Contract duration	The insurance contract runs for a minimum period of 24 months, unless cancelled within the first 31 days. If an insured event occurs during the first 31 days and it is settled at your request, you lose the right of cancellation during that period. More details are available under items 1 and 6 of the GCI
Claim fulfilment	Fast repair in case of damage, replacement in case of total damage, reimbursement of costs of fraudulent use following theft
Excess fee	CHF 99 per claim and insured device; no excess fee for fraudulent use
Claim notification	Claim notification at our insurance partner bolttech: www.caresupport.ch
Obligations	In case of a claim you have several information and obligations listed in item 14 of the GCI of Salt Care, such as a complete and true claim notification, unlocking of your device and provision of requested documents

Salt.

INTERMEDIARY INFORMATION (ART. 45 VAG)

Insurer	AXA Versicherungen AG, General-Guisan-Strasse 40, 8400 Winterthur, a subsidiary of the AXA-Group
Insurance partner	Salt Care is offered together with bolttech Switzerland AG, Seefeldstrasse 283 A, 8008 Zurich as a tied insurance intermediary, on behalf of AXA, which is compensated accordingly by AXA. Only AXA policies are brokered as device insurance to insured persons
	The Insurer is liable for errors, negligence or incorrect information provided by the intermediary in connection with the brokerage of insurance policies (Art. 34 VVG)
Policyholder	Salt Mobile SA, Rue du Caudray 4, 1020 Renens
Insured persons	Customers with insured devices using Salt's mobile network
Data protection	During the sales process, the identification and contact details are collected that are necessary for the creation of the contract and the claims handling. bolttech acts as an order processor for AXA, which in turn is responsible for the data as the Insurer. The data is processed in accordance with the applicable laws - namely the Swiss Federal Data Protection Act (DSG) for clients in Switzerland and the GDPR for clients in the Principality of Liechtenstein
	Item 19 of the GCI provides detailed information on data protection