

PROTECT AND PROTECT+ | INSURANCE INFORMATION

SCOPE OF INSURANCE COVERAGE

Covered Risks

	iPhones	Other Devices
Protect	<ul style="list-style-type: none"> ✓ Damage to your insured device, e.g., breakage due to a fall or dropping, water damage ✓ Unauthorized use of your SIM card following theft ✓ Battery replacement if the capacity drops below 80% ✓ Warranty extension 	<ul style="list-style-type: none"> ✓ Damage to your insured device, e.g., breakage due to a fall or dropping, water damage ✓ Misuse of your SIM card following theft
In addition, in Protect+	<ul style="list-style-type: none"> ✓ Theft 	<ul style="list-style-type: none"> ✓ Battery replacement if capacity falls below 80% ✓ Warranty extension ✓ Theft
Insured amount	<ul style="list-style-type: none"> ✓ Purchase price of the insured device ✓ Improper use: maximum of CHF 3,000 per claim 	
Insured device	Mobile phone registered at the time of purchase or subsequently registered with our insurance partner	
Covered events	No limit. With PROTECT+, a maximum of 2 thefts within 12 months.	
Exclusions	Exclusions are listed in Section 11 of the General Insurance Conditions, such as warranty claims, intentional acts, gross negligence, and wear and tear.	

PRICE, PAYMENT, AND ADDITIONAL BENEFITS

Price per month	Protect: CHF 12.95, Protect+: CHF 16.95
Payment	Monthly with the Salt bill
Free services	Lost and Found: We help you find your lost devices through lost and found offices

CONTRACT TERM & OBLIGATIONS

Contract start date	Effective date as stated in the insurance confirmation (date, for which the policy was issued).
Contract Term	The insurance contract has a minimum term of 24 months, unless it is canceled within the first 31 days. If an insured event occurs during the first 31 days and is settled at your request, you lose your right to cancel the policy during this period. For further details, please refer to Sections 1 and 6 of the General Insurance Conditions

PROTECT AND PROTECT+ | INSURANCE INFORMATION

Claims Settlement	<p>iPhones</p> <ul style="list-style-type: none"> ✓ Certified express repair service or replacement at Apple Retail Stores and Apple Service Providers ✓ Procurement of a replacement device in the event of theft 	<p>Other Devices</p> <ul style="list-style-type: none"> ✓ Repair or replacement through the bolttech repair network ✓ Procurement of a replacement device in the event of theft
Deductible	<p>An excess applies per claim:</p> <ul style="list-style-type: none"> ✓ CHF 29 for damage to screen; ✓ CHF 58 for damage to screen and back glass; ✓ CHF 99 for other damage, e.g., liquid damage; ✓ CHF 99 for damage covered by the extended warranty. No deductible applies to insured iPhones. ✓ CHF 129 for theft damage (covered only under Protect+). <p>There is no deductible for insured battery replacements and misuse of the SIM card.</p>	
Damage Report	<p>iPhones</p> <p>https://support.apple.com/ch</p>	<p>Other devices</p> <p>http://saltprotect.bolttech.ch/</p>
Obligations	<p>In the event of a claim, you have obligations to cooperate as listed in Section 14 of the General Terms and Conditions of Insurance (AVB), such as submitting a complete and truthful claim report, unlocking your device, and providing the requested documents</p>	
<h3>INTERMEDIARY INFORMATION (ART. 45 VAG)</h3>		
Insurer	<p>AXA Versicherungen AG, General-Guisan-Straße 40, 8400 Winterthur, a subsidiary of the AXA Group</p>	
Insurance Partner	<p>Salt Protect and Salt Protect+ are offered in conjunction with bolttech Switzerland AG, Seefeldstrasse 283 A, 8008 Zurich, as a tied insurance intermediary on behalf of AXA, which is remunerated accordingly by AXA. Only AXA policies are brokered to insured persons as device insurance. The insurer is liable for errors, negligence, or incorrect information provided by the broker in connection with the brokerage of insurance contracts (Art. 34 VVG).</p>	
Policyholder	<p>Salt Mobile SA, Avenue de Malley 2, 1008 Prilly</p>	
Insured Persons	<p>Salt customers with a registered device</p>	
Data Protection	<p>During the sales process, the identification and contact data necessary for contract creation and claims processing are collected. bolttech acts as a data processor for AXA, which in turn is responsible for the data as the insurer. Data processing is carried out in accordance with applicable laws – namely the Federal Act on Data Protection (FADP) for customers in Switzerland and the GDPR for customers in the Principality of Liechtenstein. Detailed information on data protection is provided in Section 19 of the General Insurance Conditions.</p>	